

# **Access Statement**

## **Witches Craig Caravan & Camping Park**

### **Introduction**

We are a family operated touring park welcoming caravans, motorhomes and tents during the months of April - October inclusive. We are committed to ensuring our visitors have an enjoyable stay with us. Our aim is to help in anyway that we can and if you require any assistance during your stay or whilst planning your visit we will be delighted to assist. We hope the following information is of benefit and gives you an indication of the facilities and services we offer.

### **Pre-Arrival**

- We cater for caravans, motorhomes and tents.
- We welcome telephone, fax, postal, internet and face-to-face enquiries.
- Park information can be viewed on our website or by requesting a copy of our brochure. A copy of this access statement can be forwarded if required.

### **Arrival & Car Parking Facilities**

- Entrance and internal roadways are tarmac with speed bumps.
- Main car park is gravel.

### **Main Entrance & Reception**

- Access to the reception is directly from the car park or from the tarmac road adjacent to the reception building.
- The entrance to reception is slabbed.
- The reception door is 90cm wide and can open in both directions.
- Low level desk (height 68cm) and chairs are provided in reception.
- There is ample room within for a large wheelchair or scooter to manoeuvre and turn within the reception building.

## **Public Areas - General (Internal)**

- Tarmac roads service all parts of the park.
- There are 3 speed ramps in total, all have identifiable markings.
- Seating is provided outside the reception and amenity block.

## **Public Areas - WC**

- The park has one amenity block.
- There is a separate building for emptying cassette toilet waste. Open entry (width 100cm). Sluice unit (height 69cm), sink (height 84cm).
- The amenity block is edged with a slab pathway.
- The amenity block consists of ladies toilets/showers, gents toilets/showers, laundry room and dish-washing room.
- There is a baby bath and baby changing facilities are provided.
- There is a separate unisex toilet and shower room with level entry. Door width 86cm. This room has an emergency alarm system. A shower chair is provided. There are grab rails within the shower area and also at either side of the toilet. Toilet height 51cm, sink height 76cm.

## **Laundry**

- A front loading washing machine (door height 54cm), tumble dryer (door height 104cm) and hand washing sink (height 92cm) are available.
- There is an iron, adjustable ironing board and trouser press.
- There is a fridge and freezer as well as a fridge in reception.
- Table (height 66cm) and chairs are provided.

## **Dishwashing**

- There are 2 dishwashing sinks with a worktop area (height 94cm).

## **Outdoor Facilities**

- Children's play area is in the centre of the park.
- Play park is fenced with gate entry (width 122cm).
- The surface is a mixture of grass and play bark.
- Seating is provided.

## **Touring Facilities (Holiday Parks)**

- Touring pitches are a mixture of grass and hard standing.
- Levelling blocks are required on a few of the grass pitches.
- Hard standing pitches are level and are mainly on gravel.
- Two hardstanding pitches are on tarmac.
- Camping pitches are all grass.
- Camping area does not have marked pitches.
- One car may be parked at each unit, extra cars must be parked in main car park.
- Caravans and motorhomes are personally assisted on to pitch after check-in.
- Pitches are allocated on arrival however staff are happy to advise on the location and suitability for your requirements on initial enquiry.
- There are several water points, litter/recycling collection points and fire points located throughout the park.
- Moveable picnic benches are available within the camping area.
- Amenity block is by key access only (key is issued on arrival for duration of stay).
- Easy access toilet and shower room uses a separate key, issued as required.
- There is a large motorhome service point for water and waste.

## **Grounds and Gardens**

- The park covers 5 acres and is situated below the Ochil Hills.
- The Ochil Hills provide walks and spectacular views and their lower slopes are accessible from the park.
- Flowers are displayed throughout the park in planters and hanging baskets.
- The park is a gold David Bellamy Conservation Award winner.

## **Additional Information**

- Mobile telephone coverage is good.
- There is a public telephone on site with a list of useful telephone numbers including emergency telephone numbers.
- The park is a registered Calor Gas and Camping Gaz dealer.
- Dogs on a lead are welcome.
- Reception displays a wide range of information on all the local attractions, events, restaurants, bus and train timetables to help you plan your holiday.
- The park is on a major bus route and taxi service can be arranged.

## **Contact Information**

Address: Witches Craig Caravan & Camping Park  
Blairlogie, Stirling, Scotland, FK9 5PX  
Telephone: 01786 474947  
Fax: 01786 447286  
Email: [info@witchescraig.co.uk](mailto:info@witchescraig.co.uk)  
Website: [www.witchescraig.co.uk](http://www.witchescraig.co.uk)  
Hours: Reception 8.30am - 8.30pm  
(manager on site at all times)

### Emergency numbers:

NHS 24:	0845 24 24 24
Police HQ, Randolphfield, Stirling:	01786 456000
Hospital, Stirling Royal Infirmary, Livilands Gate:	01786 434000
Doctor, Health Centre, Fountain Road, Bridge of Allan:	01786 833210
Dentist, 11 High Street, Tillicoultry:	01259 750278
Vet, Broadleys Hospital, Craig Leith Road, Stirling:	01786 445665

### Local carers:

Carewatch, Wellgreen Place, Stirling: 01786 451500

### Local equipment hire companies:

Central Shop Mobility Ltd, 19 Goosecroft Road, Stirling: 01786 449606

### Local public transport numbers:

Stirling Bus Station: 01786 446474

Train & Bus Enquiries: 09065 500 000

### Local accessible taxi numbers:

Braehead Taxis: 01786 445544

## **Future Plans**

- Two undercover cooking shelters/picnic areas in camping area.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always willing to give information on any aspect of the park. If this statement does not answer your particular question please let us know and we will endeavour to answer your question and amend this statement for future use.

We welcome your feedback to help us continuously improve. If you have any comments please phone 01786 474947 or email [info@witchescraig.co.uk](mailto:info@witchescraig.co.uk)